

Platform Work Directive: implications for couriers and last-mile platforms

In short. The Platform Work Directive (EU) 2024/2831 introduces a presumption of employment, limits automated management and requires human oversight. Member States must transpose it by 2 December 2026.

IN THIS FILE

- What the directive covers
- The presumption of employment
- Algorithmic management and human oversight

PRIMARY SOURCES

- <https://eur-lex.europa.eu/eli/dir/2024/2831/oj>
Directive (EU) 2024/2831 on improving working conditions in platform work, authentic text in the Official Journal.
- <https://ec.europa.eu/social/main.jsp?catId=1547&langId=en>
European Commission page on platform work, with background on the directive and its implementation.